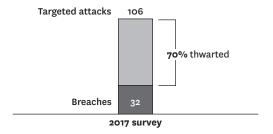
CYBERSECURITY: THE INSIGHTS YOU NEED FROM HARVARD BUSINESS REVIEW

By Alex Blau, Andrew Burt, Boris Groysberg, & Harvard Business Review

Contents

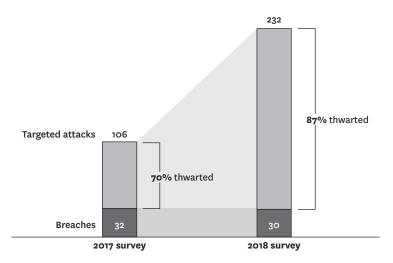
Figure 2-1: Average annual number of targeted	3
attacks and breaches per company.	
Figure 2-2: Even though we're thwarting more	4
attacks, we're not preventing more breaches.	
Figure 2-3: Average cost of cybercrime per company	5
(US\$M)	
Figure 2-4: Attacks come mostly from outsiders	6
Figure 2-5: Attacks still fail more often than they	7
succeed	
Figure 2–6: Personal information and payment	8
information are the most commonly compromised	
targets	
Figure 2-7: What hackers attack most often, and what	9
they attack most successfully, aren't always the	
same	
Figure 2-8: Average cost of cybercrime per company	10
in selected countries (US\$M)	
Figure 2–9: Average annualized cost of cybercrime	11
by sector, worldwide (US\$M)	
Figure 2-10 : Share of costs per type of activity	12
Figure 2-11: Share of costs per consequence of attack	13
Figure 3-1: Most board directors aren't highly	14
concerned about or ready for cyberthreats	
Figure 3-2: Few board directors view cybersecurity	15
as a strategic threat	
Figure 3-3: Most board cybersecurity processes fall	16
short, according to directors	
Figure 3-4 : Cybersecurity is the biggest challenge for	17
board directors	

Average annual number of targeted attacks and breaches per company



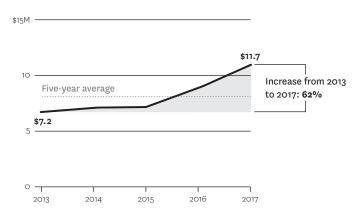
Source: Accenture, "2018 State of Cyber Resilience: Gaining Ground on the Cyber Attacker"

Even though we're thwarting more attacks, we're not preventing more breaches

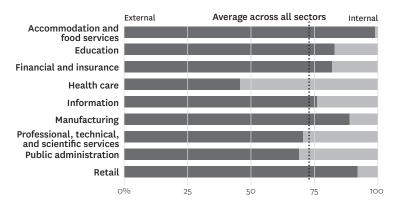


Source: Accenture, "2018 State of Cyber Resilience: Gaining Ground on the Cyber Attacker"

Average cost of cybercrime per company (US\$M)

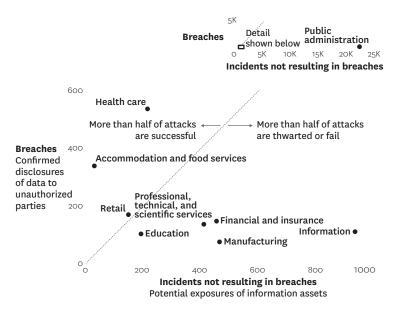


Attacks come mostly from outsiders



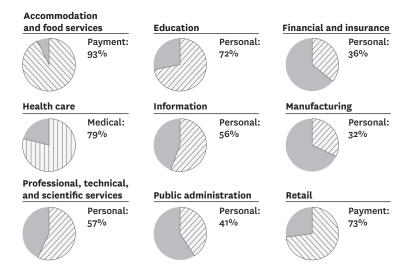
Note: Some external totals include partners and/or multiple parties. Source: Accenture, "2018 Data Breach Investigations Report"

Attacks still fail more often than they succeed



Source: Verizon, "2018 Data Breach Investigations Report"

Personal information and payment information are the most commonly compromised targets



Source: Verizon, "2018 Data Breach Investigations Report"

What hackers attack most often, and what they attack most successfully, aren't always the same

Major sources of breaches are in bold and black; major sources of incidents are (a) bulleted.

Accommodation and food services



Education



Financial and insurance



Health care



Information



Manufacturing

rianalactal ing		
Card skimmer		
■ Crimeware		
Cyber espionage		
Denial of service		
Lost/stolen asset	76%	
Point of sale		
Privilege misuse		
Web app		
Everything else		
Misc. errors		

Professional, technical, and scientific services



Public administration



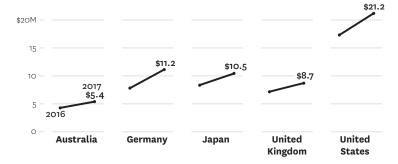
Retail



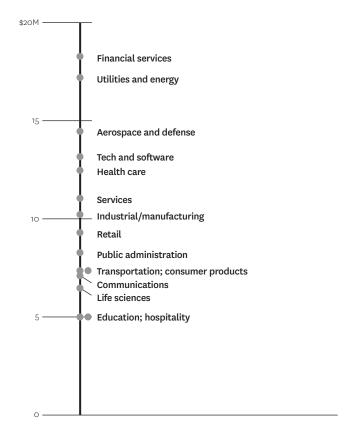
Note: Professional, technical, and scientific services has four bulleted items because of a tie.

Source: Verizon, "2018 Data Breach Investigations Report"

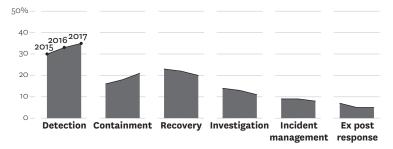
Average cost of cybercrime per company in selected countries (US\$M)



Average annualized cost of cybercrime by sector, worldwide (US\$M)



Share of costs per type of activity



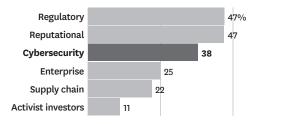
Share of costs per consequence of attack



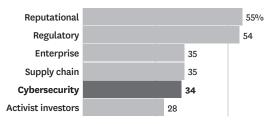
Most board directors aren't highly concerned about or ready for cyberthreats

Percentage that indicated a "great" or "very great" level of concern/readiness

Q: What is your **level of concern** regarding the following areas of risk to the company?

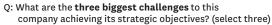


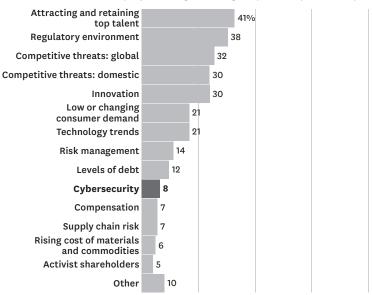
Q: What is your **level of readiness** regarding the following areas of risk to the company?



Number of participants: 340

Few board directors view cybersecurity as a strategic threat



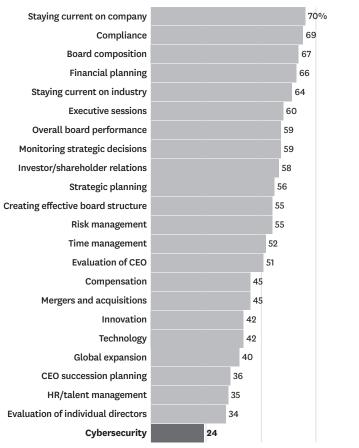


Number polled: 2,938

Most board cybersecurity processes fall short, according to directors

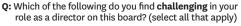
Percentage that rated each process as "above average" or "excellent"

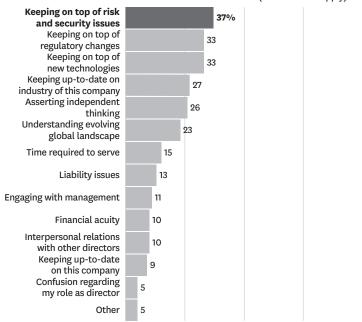
Q: How would you rate this board's **effectiveness** on each of the following board processes?



Number of participants: 3,183

Cybersecurity is the biggest challenge for board directors





Number of participants: 2,791